Introduction

This document provides information about Workforce Dimensions updates. Kronos recommends that you read this document, and that you keep a printed copy.

> **Note:** This update includes all previous updates to R2.x.

This document provides the following information about Workforce Dimensions:

- Information about documentation modifications.

- Information about new features.

- Descriptions of issues that were resolved in this update.

What's New?

10/13/18 (R2.7.0)

The following features were introduced for R2.7.0.

Issue Numbers	Feature	Description
Integration Hub		
FLC-51135/ WFD-1997	Minor Rule Set assignments via Person Imports	Support has been added for assigning Minor Rule Sets as part of the Person Import process.
Scheduler		
FLC-44737/ WFD-720	Schedule Rule Sets and Schedule Rule Set Assignments via Person Imports	APIs have been added for Schedule Rule Sets and Schedule Rule Set Assignments as part of the Person Import process.

In addition, the following API operations were added for R2.7.0.

Domain	Resource	Operation	Method	URL endpoint
Common Resources > People	Person Assignments > Schedule Rule Set Assignments	Retrieve Rule Set Assignments	GET	`/v1/commons/persons/schedule_ rule_sets`
Common Resources > People	Person Assignments > Schedule Rule Set Assignments	Retrieve Rule Set Assignments—Multiple Employees	POST	`/v1/commons/persons/schedule_ rule_sets/multi_read`
Common Resources > People	Person Assignments > Schedule Rule Set Assignments	Update Rule Set Assignments by ID	PUT	`/v1/commons/persons/schedule_ rule_sets/{personId}`
Common Resources > People	Person Assignments > Schedule	Update Rule Set Assignments—Multiple Employees	POST	`/v1/commons/persons/schedule_ rule_sets/multi_upsert`

Domain	Resource	Operation	Method	URL endpoint
	Rule Set Assignments			
Scheduling	Schedule Rule Sets	Retrieve Rule Set by ID	GET	`/v1/scheduling/schedule_rule_sets/{id}`
Scheduling	Schedule Rule Sets	Retrieve All Rule Sets or by Name	GET	`/v1/scheduling/schedule_rule_sets`
Scheduling	Schedule Rule Sets	Retrieve Rule Sets	POST	`/v1/scheduling/schedule_rule_sets/multi_read`

9/22/18 (R2.6.0)

The following features were introduced for R2.6.0.

Issue Numbers	Feature	Description
Scheduler		
FLC-40524/ WFD-112	APIs for Employee Self-Service	APIs have been added for performing the following tasks: • Querying a list of the Subtypes of Employee Time Off Requests. • Querying the Subtype Details for Employee Time Off Requests. • Querying Time Off Requests (TORs), as follows: • GET Symbolic Amounts (FULL_DAY, FIRST_ HALF_DAY, SECOND_HALF_DAY , HOURS etc.) for a specific paycode • GET TOR Pay Codes for a specific employee
FLC-48888/ WFD-139	Minor rule and school calendar assignment API	Workforce Dimensions has been enhanced to allow users to assign minor rules and school calendar to the employees through the API.

In addition, the following API operations were added for R2.6.0.

Domain	Resource	Operation	Method	URL endpoint
Scheduling	Certifications Setup	Retrieve Certification by ID	GET	`/v1/scheduling/certifications/{certificationId}`
Scheduling	Certifications	Retrieve	GET	`/v1/scheduling/certifications`

Domain	Resource	Operation	Method	URL endpoint
	Setup	Certification by Name or All		
Scheduling	Certifications Setup	Retrieve Certifications	POST	`/v1/scheduling/certifications/multi_read`
Scheduling	Certifications Setup	Create Certification	POST	`/v1/scheduling/certifications`
Scheduling	Certifications Setup	Create Certifications	POST	`/v1/scheduling/certifications/multi_create`
Scheduling	Certifications Setup	Update Certification by ID	PUT	`/v1/scheduling/certifications/{certificationId}`
Scheduling	Certifications Setup	Update Certifications	POST	`/v1/scheduling/certifications/multi_update`
Scheduling	Certifications Setup	Delete Certification by ID	DELETE	`/v1/scheduling/certifications/{certificationId}`
Scheduling	Certifications Setup	Delete Certifications	POST	`/v1/scheduling/certifications/multi_delete`
Scheduling	Employee Time Off Requests	Retrieve Employee Accrual Balance	GET	`/v1/scheduling/employee_timeoff/accruals`
Scheduling	Employee Time Off Requests	Retrieve Employee Request Period	GET	`/v1/scheduling/employee_timeoff/request_periods`
Scheduling	Employee Time Off Requests	Retrieve Employee Request Subtype	GET	`/v1/scheduling/employee_timeoff/request_subtypes`
Scheduling	Employee Time Off Requests	Retrieve Employee Symbolic Value	GET	`/v1/scheduling/employee_timeoff/symbolic_values`
Scheduling	Proficiency Levels	Retrieve Proficiency Level by ID	GET	`/v1/scheduling/proficiency_levels/{id}`
Scheduling	Proficiency Levels	Retrieve Proficiency Level by Name	GET	`/v1/scheduling/proficiency_levels`
Scheduling	Proficiency Levels	Retrieve Proficiency Levels	POST	`/v1/scheduling/proficiency_levels/multi_read`
Scheduling	Proficiency	Create Proficiency	POST	`/v1/scheduling/proficiency_levels`

Domain	Resource	Operation	Method	URL endpoint
	Levels	Level		
Scheduling	Proficiency Levels	Create Proficiency Levels	POST	`/v1/scheduling/proficiency_ levels/multi_create`
Scheduling	Proficiency Levels	Update Proficiency Level by ID	PUT	`/v1/scheduling/proficiency_levels/ {proficiencyLevelId}`
Scheduling	Proficiency Levels	Update Proficiency Levels	POST	`/v1/scheduling/proficiency_ levels/multi_update`
Scheduling	Proficiency Levels	Delete Proficiency Level by ID	DELETE	`/v1/scheduling/proficiency_levels/ {proficiencyLevelId}`
Scheduling	Proficiency Levels	Delete Proficiency Levels	POST	`/v1/scheduling/proficiency_ levels/multi_delete`
Scheduling	Skills Setup	Retrieve Skill by ID	GET	`/v1/scheduling/skills/{skillId}`
Scheduling	Skills Setup	Retrieve Skill by Name or All	GET	`/v1/scheduling/skills`
Scheduling	Skills Setup	Retrieve Skills	POST	`/v1/scheduling/skills/multi_read`
Scheduling	Skills Setup	Create Skill	POST	`/v1/scheduling/skills`
Scheduling	Skills Setup	Create Skills	POST	`/v1/scheduling/skills/multi_create`
Scheduling	Skills Setup	Update Skill by ID	PUT	`/v1/scheduling/skills/{skillId}`
Scheduling	Skills Setup	Update Skills	POST	`/v1/scheduling/skills/multi_update`
Scheduling	Skills Setup	Delete Skill by ID	DELETE	`/v1/scheduling/skills/{skillId}`
Scheduling	Skills Setup	Delete Skills	POST	`/v1/scheduling/skills/multi_delete`
Scheduling	Manager Time Off Requests	Retrieve Manager Accrual Balance	GET	`/v1/scheduling/timeoff/accruals`
Scheduling	Manager Time Off Requests	Retrieve Manager Request Period	GET	`/v1/scheduling/timeoff/request_ periods`
Scheduling	Manager Time Off Requests	Retrieve Manager Request Subtype	GET	`/v1/scheduling/timeoff/request_ subtypes`
Scheduling	Manager Time Off Requests	Retrieve Manager Symbolic Value	GET	`/v1/scheduling/timeoff/symbolic_ values`

9/8/18 (R2.5.0)

The following features were introduced for R2.5.0.

Issue Numbers	Feature	Description
Integration Hub		
N/A	Workforce Dimensions HCM Payroll Export - Add ability to pass rate for customers with single EIN	A new process property, Pass Rate, has been added to the Workforce Dimensions HCM Payroll Export integration pack. This new property will determine if the pay rate will be passed to payroll. The property will primarily be used by customers that have a single EIN. Customers will multiple EINs already have the ability to pass rate by using the Intergration List parameters which will override the value set with this property. The default value for the Pass Rate property is True.
Timekeeper		
FLC-45735/ WFD-901	Internal payouts in the Accrual Detail Report	An accrual balance cascade payout will now appear in the Accrual Detail Report (in addition to the timecard, where it appeared previously).

8/25/18 (R2.4.0)

The following features were introduced for R2.4.0.

Issue Numbers	Feature	Description
Integration Hub		
FLC-46976/ WFD-1090	API for assigning a Pay Code Values profile	An API has been added for assigning a Pay Code Values profile (assigned in the user interface via **Maintenance > People Information > Timekeeping > Timekeeper**, under the Adjustment rule).
Timekeeper		
FLC-47562/ WFD-1230	The removal of purple midnight punches	Punches near midnight (for example, 11:05, 0:00, 0:00, and 7:00) will be displayed on the same day/row that the hours are assigned to, to match the iSeries display. **Note**: A new option has been added to Timecard Settings for this feature, "Include Midnight Punches". To disable display of purple midnight punches, uncheck/de-select this new option.

In addition, the following API operations were added for R2.4.0.

Domain	Resource	Operation	Method	URL endpoint
Common Resources > People	Paycode Value Profile Assignments	Retrieve Paycode Value Profile Assignment by ID	GET	`/v1/commons/persons/pay_code_value_profiles/{personId}`
Common Resources > People	Paycode Value Profile Assignments	Retrieve Paycode Value Profile Assignment by Person Number	GET	`/v1/commons/persons/pay_code_value_profiles`
Common Resources > People	Paycode Value Profile Assignments	Retrieve All Paycode Value Profile Assignments	POST	`/v1/commons/persons/pay_code_value_profiles/multi_read`
Common Resources > People	Paycode Value Profile Assignments	Update Paycode Value Profile Assignment by ID	PUT	`/v1/commons/persons/pay_code_value_profiles/{personId}`
Common Resources > People	Paycode Value Profile Assignments	Update Paycode Value Profile Assignments	POST	`/v1/commons/persons/pay_code_value_profiles/multi_update`
Common Resources > People	Paycode Value Profile Assignments	Delete Paycode Value Profile Assignment by ID	DELETE	`/v1/commons/persons/pay_code_value_profiles/{personId}`
Common Resources > People	Paycode Value Profile Assignments	Delete Paycode Value Profile Assignments	POST	`/v1/commons/persons/pay_code_value_profiles/multi_delete`
Scheduling	Day Type Equivalence	Retrieve Day Type Equivalence by ID	GET	`/v1/scheduling/day_type_equivalences/{id}`
Scheduling	Day Type Equivalence	Retrieve Day Type Equivalence by Name or All	GET	`/v1/scheduling/day_type_equivalences`
Scheduling	Day Type Equivalence	Retrieve All Day Type Equivalencies	POST	`/v1/scheduling/day_type_equivalences/multi_read`
Scheduling	Holiday Request Settings	Retrieve Holiday Request Setting by ID	GET	`/v1/scheduling/holiday_request_settings/{id}`
Scheduling	Holiday Request Settings	Retrieve Holiday Request Settings	GET	`/v1/scheduling/holiday_request_settings`
Scheduling	Holiday Request	Retrieve All Holiday Request Settings	POST	`/v1/scheduling/holiday_request_settings/multi_`

Domain	Resource	Operation	Method	URL endpoint
	Settings			`read`
Scheduling	Symbolic Source Types	Retrieve Symbolic Source Type by ID	GET	`/v1/scheduling/symbolic_source_types/{id}`
Scheduling	Symbolic Source Types	Retrieve Symbolic Source Types by Name or All	GET	`/v1/scheduling/symbolic_source_types`
Scheduling	Symbolic Source Types	Retrieve All Symbolic Source Types	POST	`/v1/scheduling/symbolic_source_types/multi_read`

8/11/18 (R2.3.0)

The following features were introduced for R2.3.0.

Issue Numbers	Feature	Description
Scheduler		
FLC-49305	Public API for workload generation	A public API was added for the asynchronous triggering of workload generation.
FLC-44799/ WFD-730	Census (Volume) API	An API has been added to import census (volume) data or to generate workload based upon the staffing matrix assigned to a location.

In addition, the following API operation was added for R2.3.0.

Domain	Resource	Operation	Method	URL endpoint
Scheduling	Workload Generator	Generate a Workload	POST	`/v1/scheduling/workload_generator/apply_update`

7/28/18 (R2.2.0)

The following feature was introduced for R2.2.0.

Issue Numbers	Feature	Description
Timekeeper		
FLC-40146/ WFD-36	On-Call Population in Timecard	The application has been updated to ensure that On-call hours will populate correctly in the timecard if there are employee punches during the On-call period.

In addition, the following API operations were added for R2.2.0.

Domain	Resource	Operation	Method	URL endpoint
Common Resources > People	Certification Assignments	Retrieve Certification Assignments by ID	GET	`/v1/commons/persons/certifications/ {personId}`
Common Resources > People	Certification Assignments	Retrieve Certification Assignments by Person Number	GET	`/v1/commons/persons/certifications`
Common Resources > People	Certification Assignments	Retrieve All Certification Assignments	POST	`/v1/commons/persons/certifications/multi_ read`
Common Resources > People	Certification Assignments	Update Certification Assignment by ID	PUT	`/v1/commons/persons/certifications/ {personId}`
Common Resources > People	Certification Assignments	Update Certification Assignments	POST	`/v1/commons/persons/certifications/multi_ upsert`
Common Resources > People	Skill Assignments	Retrieve Skill Assignments by ID	GET	`/v1/commons/persons/skills/{personId}`
Common Resources > People	Skill Assignments	Retrieve Skill Assignments by Person Number	GET	`/v1/commons/persons/skills`
Common Resources > People	Skill Assignments	Retrieve All Skill Assignments	POST	`/v1/commons/persons/skills/multi-read`
Common Resources > People	Skill Assignments	Update Skill Assignment by ID	PUT	`/v1/commons/persons/skills/{personId}`
Common Resources > People	Skill Assignments	Update Skill Assignments	POST	`/v1/commons/persons/skills/multi_upsert`

7/14/18 (R2.1.0)

The following features were introduced for R2.1.0.

Issue Numbers	Feature	Description
Common Business		
FLC-44688/ WFD-717	APIs to import employee skill and certifications	Rest APIs have been added to allow users to assign skills and/or certifications to employees.
Scheduler		
FLC-44167/ WFD-636	Schedule Tags in the employee calendar	Schedule tags will now be visible in the employee calendar.
FLC-40553/ WFD-150	Create Open Shift option when adding an absence	Managers can now select **Create open shift** from the paycode slider. This will automatically create an open shift. This is available for schedule shifts only, not for leave requests.

7/14/18 (R2.0.1)

No new features were introduced for R2.0.1.

Documentation Modifications

10/13/18 (R2.7.0)

The following documentation modifications were made for R2.7.0:

Issue Numbers	Description
Common Components	
FLC-53683/ FLC-2204	The online Help for document templates had incorrect information, stating that the XML format is still supported instead of that only the DOCX file format is supported.
Timekeeper	
FLC-52662/ WFD-2006	The 'Transfer Continuation' section of the online Help topic for 'Pay Rules' mentioned labor account transfers, a Workforce Central term, instead of labor category.

9/22/18 (R2.6.0)

The following documentation modifications were made for R2.6.0:

Issue Numbers	Description
Common Components	
FLC-53201/ WFD-2109	The online Help for Leave of Absence Case Request Notifications has been updated to reflect the correct configuration steps, due to these steps having caused confusion previously.
Scheduler	
FLC-52355/ WFC-1952	An "Important" note has been added to the Define Teams online Help topic. "4. Select a Start Date and End Date. a. Click the calendar. b. Select dates. **Important**: For a new team definition, the dates cannot be before today's date. For an edit of an existing team definition, you can set the dates to be in the past to inactivate that team definition."

Issue Numbers	Description
Timekeeper	
FLC-50920/ WFD-1777	The online Help has been updated for clarity for Pay From Schedule. "Display Scheduled Punches" has been updated to "Display Projected Punches" in Timecard Editor for Employees (My Timecard), and "Display Projected Punches" has been added to Manager - Department Manager.

9/8/18 (R2.5.0)

The following documentation modifications were made for R2.5.0:

Issue Numbers	Description
Scheduler	
FLC-52461/ WFD-1970	There was a typo in the online Help in the section for Shift template data access profiles.
Timekeeper	
FLC-52361/ WFD-1955	When using business process / attestation setup with the complex meal template model, there were inconsistencies when assigning a LABEL vs ID sequence flow in the process model business flow. In the online Help, a Sequence flow condition screenshot and the "Step 4: Modify sequence flows" section have been updated to reflect that this workflow works with the ID or LABEL field.

8/25/18 (R2.4.0)

The following documentation modifications were made for R2.4.0:

Issue Numbers	Description
Common Components	
FLC-52126/ WFD-1929	The online Help on Creating Data Access Profiles was missing from locales other than en_US.
Leave	
FLC-50784/ WFD-1740	The online Help for document templates had outdated information, stating that the XML and HTML formats are still supported instead of that only the DOCX file format is supported.

Issue Numbers	Description
Platform	
FLC-51408/ WFD-1833	When configuring Workflow Notifications, if any check box other than "Recipient List will be supplied at runtime" is checked, the Workflow Notification will not appear in the Administration > Application Setup > Employee Self Service > Approval Setting and Request Subtype drop down lists for notifications. Previously, the Online Help does not explicitly state this anywhere. This has been updated.

8/11/18 (R2.3.0)

The following documentation modifications were made for R2.3.0:

Issue Numbers	Description
Scheduler	
FLC-51274/ WFD-1816	In the process of troubleshooting a Workload Planner case, it was discovered that in order to Edit a Weight Set users need to un-assign the Weight Set from the Location first. previously, the online Help only addressed Creating or Duplicating a Weight Set, and not Editing a Weight Set.
FLC-50556/ WFD-1719	In the Staffing Matrix Configuration online Help, the following text was changed: "For example, if the volume is 0 to 5, assign 1 worker to the job. If the volume is 6 to 10 assign 2 workers to the job." to: "For example, if the volume is 0 to 5, assign 1 worker to the job. If the volume is **5** to 10 assign 2 workers to the job."
Timekeeper	
FLC-50920/ WFD-1777	Three online Help topics were updated to provide clarity about Pay from Schedule functionality.

7/28/18 (R2.2.0)

No documentation modifications were introduced for R2.2.0.

7/14/18 (R2.1.0)

The following documentation modifications were made for R2.1.0:

Issue Numbers	Description
Information Access	
FLC-49538/ WFD-1482	Using the IN filter with a comma did not work, and using a semicolon did work. The online Help example for filters using the IN condition previously showed a comma and did not mention using a semicolon.
Leave	
FLC-48642	When creating a Document Template using the variables included in the online Help , the following error appeared: Error The template has unknown tag(s): [document-name, due-date, extended-document-due-date,custom-field custom-field-name, leave-case-employee-manager, action-completion-date, point-totals-on-action-trigger-date, hours-totals-on-action-trigger-date, calculated-balances-on-action-trigger-date, incidents-list, incidents-list-by balance, incidents-list-filtered]
FLC-50539/ WFD-1683	When creating a new General Notification for Leave, all tags are available to use, but tags are only valid in certain situations. Using the wrong tag will cause the notification to show the 'tag name', because the data is not available. Because all tags can be used (and mixed) in any field, the "Workflow Notifications/CustomTags" topic in the online Help was been updated to identify the correct tags be used in the correct notification type.
Platform	
FLC-47901/ WFD-1284	A "404 not found" error displayed for the Standard Reports topic in the online Help.
Timekeeper	
FLC-49750/ WFD-1539	The online Help was missing topic for the "Treat disallowed amounts as warnings in signed off periods" check box.
FLC-49836/ WFD-1554	The online Help did not contain information about the "Wage Pay Code" drop-down option.

7/14/18 (R2.0.1)

No documentation modifications were made for R2.0.1.

Resolved Issues

Within each section, issues are listed in descending, numeric order.

10/13/18 (R2.7.0)

The issues below were resolved for the R2.7.0 update.

Attendance

FLC-53417/ *WFD-2161*   When users created an Attendance Profile that uses different Selected Policies based on the selected Version Effective Date, and then toggled from one Version Effective Date to another, the Selected Policies did not change unless the users clicked Refresh.

FLC-53244/ *WFD-2127*   The Attendance Analysis Report was showing that totals were not up-to-date for employees whose totals were up-to-date (Totalization Status = 1).

Common Business

FLC-54225/ *WFD-2280*   When there was an EIN with multiple pay period profiles with the same pay period start and end dates, all time export transactions were passed to a single batch instead of multiple batches based on pay period profiles.

FLC-53969/ *WFD-2210*   A Human Capital Management (HCM) Payroll Export was failing for Employees with comma(s) in their Shortname.

FLC-53864/ *WFD-2227*   An HCM People Import set the Mgr Employee Group column to Empty, when it was left blank. Setting this field to Empty removed the pre-existing manager assigned in Timekeeper and removed a manager's access to employees. The People Import will now disregard this field if it is left blank.

FLC-52945/ *WFD-2067*   An HCM People Import iPack was failing for terminated employees, with Password Null error.

FLC-52807/ *WFD-2040*   An HCM People Import did not properly calculate the hourly rate when Hours Per was not Year.

FLC-48403/ *WFD-1348*   When attempting to delete a person record from People Information, the deletion failed but the error details indicated that no errors were found. The deleted person record was no longer viewable in the system but when attempting to create a new record using the same user name, an error message appeared that indicated the user account name already existed in the system.

Common Components

FLC-53402/ WFD-2158   An intermittent error "Could not retrieve data for Charts" was appearing on the Home Page Tile for the Dataview Total Hours by Project.

FLC-47563/ WFD-1231   A Last 7 Days timeframe has been added for selection for timecard views and Dataviews, to facilitate editing overnight shifts that cross pay period boundaries.

Configuration App

FLC-53307/ WFD-2135   The SDM export to file of the Business Structure was showing an incorrect error of "Null" for the Location field instead of the actual error.

Dataviews

FLC-54005/ WFD-2250   Several columns in a Dataview were not updating totals properly.

Information Access

FLC-53862/ WFD-2225   When attempting to load a Business Structure Dataview, the following error appeared:

"WCO-106185 Configuration issues (invalid hierarchy, incorrect timeframe, or authorization) are preventing access to this Dataview. Contact your administrator to modify the Dataview configuration."

This issue occurred despite the fact that the configuration appeared to be correct, and another Dataview from Business Structure worked correctly.

FLC-53225/ WFD-2104   An incorrect time zone, which was 3-4 hours behind, was showing in Dataviews after the iPad was refreshed.

FLC-52847/ WFD-2053   When the business structure Dataview initially loaded, all charts displayed correctly. However, after any row was clicked in the Dataview and the charts are refreshed, all showed the error "No data to display."

FLC-52318/ WFD-1950   When deleting a Dataview, the following error appeared:

"Invalid request provided."

FLC-51913/ WFD-1900   The Calculate Sum function for Paycode Total Actual Hours (Include Corrections) columns in Dataviews sporadically failed to display the SUM cell on columns that had been configured to calculate a SUM.

Integration Hub

FLC-54730, FLC-54486/ *WFD-2316*

When a person import integration was run, every record failed, returning the following message:

"If you go to the Transaction Assistant while logged on as the same user, and resubmit the transaction with no updates to the data, it will import successfully."

Leave

FLC-53681/ *WFD-2203*

Two outdated properties have been removed from the Leave System settings tab:

• site.leavemanagement.DocumentTemplateContentType

• site.leavemanagement.DocumentTemplateContentDisposition

Platform

FLC-55076, FLC-55052/ *WFD-2396*

When running the Accrual Detail Report or Accrual Reporting Period Summary Report, the following error appeared:

"Error WFP-114011 - Error occurred in run report processing. Please contact System Administrator."

FLC-54991/ *WFD-2382*

When users ran an audit, the Security Report intermittently hung. When the report was run interactively, its screen was blank. The report also failed intermittently when run as .xlsx, and the following errors appeared:

"Security Report failed. Error occurred in establishing connection with reporting server. Please contact System Administrator.

Would you like to delete this report?"

"Error WFP-114355 - Error occurred in establishing connection with reporting server. Please contact System Administrator."

FLC-53813/ *WFD-2221*

When users edited an existing Workflow Notification or created a new Workflow Notification, the following error appeared:

"WFP-113506 Convert operation failed!"

FLC-52884/ *WFD-2059*

Users who were actively working across multiple tabs in Workforce Dimensions, when alerted about a pending session timeout and given the option to affirm that they wanted to continue working, were logged off regardless of whether they affirmed that the session be extended or not. Afterward they would see more and more data errors when they continued to use the application.

Scheduler

FLC-53914/ *WFD-2236*

Employees were unable to view scheduled transfer information on a mobile device.

FLC-53803/ WFD-2217	When an employee requested time off and the request was approved by their manager, if the sync to Outlook calendar notification was configured, the calendar event Email that was generated was modified by Outlook to reflect the recipient's current time zone. Displayed in the Email notification was a message stating the following:

"This meeting has been adjusted to reflect your current time zone. It was initially created in the following time zone: (UTC) Coordinated Universal Time."

The result was that instead of users receiving a calendar event Email for the exact time frame that was requested in Workforce, the time frame was off by however many hours the recipient's time zone differed from UTC. This happened for both Full Day and specified Hours Time Off Requests (TORs).

For example, a TOR is created from the My Time Off tile for a Full Day on 9/6/18. The calendar event is adjusted by Outlook to be 8:00pm 9/5/18 to 8:00pm 9/6/18 for the UTC-4 time zone. For someone who is in Mountain Time, the calendar event is adjusted to 6:00pm 9/5/18 to 6:00pm 9/6/18 for the UTC-6 time zone.

FLC-53671/ WFD-2202	After pressing the Apply button in the Generate Workload panel, the software gave no indication that anything was happening.

FLC-53621/ WFD-2195	The POST /v1/scheduling/volume/apply_update API operation generated a null pointer exception when an organizational job was specified instead of a location within the qualifier of the location array.

FLC-53616/ WFD-2181	When an employee attempted to submit a time off request from the Home Page My Time Off tile, the request was blocked and the following error message appeared, incorrectly stating the the accrual account was overdrawn:

"Error the following accrual errors occurred. This edit cannot be made. [details on the accrual balance and the overdrawn amount appeared here]."

FLC-53539/ WFD-2187	Under specific conditions, when All Home was selected from the Select Location menu, the following erroneous error message appeared:

"Employment status not found."

When All Home Locations was selected from the same menu, the following different erroneous error message appeared:

"Error Some unknown error was received."

FLC-53496/ WFD-2177	When a minor employee with no Minor Rule Set and School Calendar defined in People information was assigned a new shift or schedule pattern, the following ambiguous error message appeared:

"Error. Some Unknown Error Occurred. Error Details Not Available."

FLC-53356/ When a shift was unassigned from an employee, the value for that employee in the Scheduled
WFD-2146 Hours column did not change.

FLC-53313/ In the system-provided SuperAccess Function Access Profile in Application Setup, the setting
WFD-2137 **Manager - Department Manager > Scheduling > Lock Shifts** was set to "Disallowed" and
Manager - Department Manager > Scheduling > Assign Breaks was set to "Disallowed."

FLC-53149/ The Main Menu went blank after opening a Schedule Planner right-clicking, then selecting Open in
WFD-2103 new tab.

FLC-52684/ In System Settings, the global value
WFD-2022 `global.WtkScheduler.MaximumDaysInFutureToCreateShifts` has been removed
from the system as it duplicated functionality with Shift Builder Criteria.

Tenant Management

FLC-54739, Issues were encountered while updating a tenant URL for SSO Federation on TMS.
FLC-54832/
WFD-2387

Timekeeper

FLC-55049/ When users accessed the OT Next In Line tile, the following error appeared:
WFD-2393
"NGUI -00654 Could not retrieve data for charts."

FLC-54760/ The Dataview tile the on Home page showed the error, "Could not retrieve data for charts."
WFD-2238 Opening the tile loaded the Dataview with the error, "Information Data within Actual Hours cannot
be retrieved."

FLC-54499/ Pay from Schedule data and Totals in timecards were not being accurately reported in a Dataview.
WFD-2313

FLC-54463/ Totals did not match between Dataviews that were using the Actual vs Schedule tile and
WFD-2302 timecards. Pay from Schedule totals were not included in Actual Totals, and Scheduled Totals did
not appear at all.

FLC-54390/ Payroll export failed and generated the following error:
WFD-2299
"Timekeeping timecarddata service was accessed with a bad reference".

FLC-54291/ Data in Dataviews, Reports, or a Payroll Export did not match data in timecards.
WFD-2289

FLC-54150/ After generating a monthly extract of exceptions for salaried employees, the paycode totals in the
WFD-2270 timecard did not match the totals in the extract file.

FLC-54058/ WFD-2216	After selecting the "Transferred In" Hyperfind on the Employee Timecards summary page, and then selecting an employee, the employee's timecard did not open.
FLC-54030/ WFD-2277	When accessing a Hyperfind from the timecard landing page or the scheduler, if the number of employees returned exceeded the maximum default threshold, the user was prompted to select an alternate Hyperfind. If an employee was then selected and opened in People Information, when attempting to return to the timecard landing page or the scheduler, a message appeared indicating the Hyperfind exceeded the maximum default threshold. The alternate Hyperfind selection was not remembered and the timecard landing page or scheduler would not open.
FLC-54025/ WFD-2252	When running a custom audit report, the report completed. However, when the report was opened, every page had a header that contained the following error: "WFM-COMMON-1234 Failed to retrieve some data from the providers..."
FLC-53979/ WFD-2318	Following an update to Workforce Dimensions R2.6.0, the Universal Device Manager was unable to download labor category profiles. Existing customers were not able to download changes to labor data to their device configuration and new customers were not able to download any labor data at all to their devices.
FLC-53955/ WFD-2239	When using a custom metric created with KPI Builder, Dataview totals did not synchronize with timecard totals.
FLC-53863/ WFD-2226	Employee data in a Dataview did not synchronize with the employee timecard.
FLC-53787/ WFD-2211	Intermittently, performance was very slow throughout the application. Notably, performance issues were observed in the timecard, Dataviews, application setup, home page charts, and the schedule.
FLC-53658/ WFD-2199	An On-Premise Dataview was not reporting correctly, despite the totals being up to date. No InPunch was shown and the employee was incorrectly being reported as On-Premise.
FLC-53346/ WFD-2144	When an employee had a schedule but did not have any punches or edits in the timecard for a period of time, the schedule hours did not display in Dataviews.
FLC-53142/ WFD-2095	The target hours listed in the Target add-on of the timecard was different from the target hours listed in the Schedule.
FLC-52797/ WFD-2036	When totalizing employees, an error was generated even though the employees totalized successfully.
FLC-52576/ WFD-1967	When managers attempted to change a timecard on the day after the timecard was signed off and there were pending historical corrections, the following error appeared: "Error You cannot make this edit. Your timecard is signed off for part of the timeframe and your edit affects the signed-off time."

FLC-50223/
WFD-1633

Managers were unable to add a row to a timecard in order to add a paycode on a day that included a holiday and no schedule.

FLC-49113/
WFD-2282

A Background Processor issue caused tenants to hang after startup, and ultimately the startup failed.

Universal Device Manager

FLC-53385/
WFD-2154

When a clock using the Dynamic Host Configuration Protocol (DHCP) was configured for device-initiated communication in Universal Device Manager (UDM), the IP address was not being changed in the UDM configuration when it changed at the clock.

FLC-53354/
WFD-2145

When users attempted to perform a labor category transfer at the clock, they received an "Unrecognized badge format" error, even though the clock could successfully read the badge for other transactions.

FLC-52615/
WFD-1977

When Smart Views were redeployed in Universal Device Manager after an update to R2.2.0 and the application the KB #00006627 reference patch, attempts to run a Smart View workflow at the clock failed with the following error:

"Remote Server is not Confirmed."

9/22/18 (R2.6.0)

The issues below were resolved for the R2.6.0 update.

Common Components

FLC-53247/
WFD-2128

When attempting to call a Labor Category Entry by name or ID using a GET API call, an error message was returned.

Configuration App

FLC-53384/
WFD-2247

When using SDM to import a staffing matrix, the import failed and SDM returned an error message falsely stating "Request entity too large."

Leave

FLC-53295/
WFD-2266

Adding Leave Time in the current schedule failed in the following scenario:

• The employee had a Labor Category assigned and saved in the People Editor.

• The shift had been created in **Scheduling > Current Schedule**.

FLC-53192/
WFD-2116

Submitted Leave Cases that were closed could not be re-opened again in a Submitted Status.

FLC-52965/   When attempting to Add Leave Time via the Schedule page, the following error appeared:
WFD-2068   "The Leave edit date is outside of the Leave Case timeframe."

FLC-52207/   In Leave Setup, when you added a Configurable Field the fields appeared in alphabetical order
WFD-1809   regardless of the order in which they were added. This issue also occurred when users moved
fields from the Available fields list to the Selected fields list on the Configurable Fields tab for Leave
Profiles.

FLC-49652/   On the Add New Case panel in Absence, there was no option to automatically create an open shift
WFD-1803   to replace an assigned shift when adding an absence. This necessitated un-assigning the shift as a
separate operation.

Platform

FLC-53143/   When employees logged in using a Federated Account, their date formats were displayed in the
WFD-2084   US format.

FLC-53053/   Business process extensions that failed tenant provisioning showed a status of Success. As a
WFD-2106   result, users could not try again to provision the business process.

"THIS ISSUE REMAINS UNRESOLVED BECAUSE ANOTHER ISSUE WAS FOUND."

FLC-52536/   Any event, such as an integration or a report, that was scheduled in Event Manager to run weekly
WFD-1979   at or after 8:00 PM on Sunday did not run on Sunday. Instead it would run on the following
Saturday.

FLC-51685/   When users attempted to enter volume in Workload Planner, the following error appeared:
WFD-1870

"Internal Server Error: Something went wrong while processing your request on the server.
Please wait a moment and try your request again. If the problem persists, please contact your
System Administrator."

FLC-51640/   When a user logged into a Workforce Dimensions session using the same iPhone as other users,
WFD-1865   the user inherited the same session data as the previous user even though the previous user had
logged out.

FLC-50014/   After running an interactive report, the "Enable Interactivity" option in the menu failed and users
WFD-1590   were unable to export interactive reports.

FLC-46801/   When employees accessed the Control Center, the "My Actions" button appeared even though
WFD-1070   they were not assigned a process profile or a function access profile (FAP) that allowed them to
start a business process.

Scheduler

FLC-53467/
WFD-2166
On the Application Setup page, under **Scheduler Setup > Metrics Setup**, selecting the Formula Deactivation link caused the following error to appear:

"Page Not Found. The requested URL was not found on this server."

FLC-53375/
WFD-2152
In **Report Library > Run Report > Scheduler > Location Schedule - Weekly >.PDF format**, the shift end time was missing in the report due to a formatting issue.

FLC-53293/
WFD-2215
When creating a swap shift request, and selecting an available shift to work, the following ambiguous error message appeared:

"Some unknown error occurred. Error details not available."

FLC-53248/
WFD-2147
When generating a schedule report, the following reports included only unposted shifts. Posted shifts were not included.

- Employee Schedule – Weekly
- Location Schedule Detail – Weekly Reports
- Location Schedule - Weekly Report

FLC-53230/
WFD-2122
Request subtype transitions could not be seen in Setup because of a license error. Request status options were corrected, and the error no longer occurs.

FLC-53094/
WFD-2097
In the Rule Violation tab, an expired certification was not identified by name. Instead, the text string "{value}" appeared.

FLC-53068/
WFD-2090
When using a Time Off request with auto approval, if the request occurred before the date of the first accrual grant, an ambiguous error message appeared.

FLC-52855/
WFD-2056
In Scheduler, when attempting to select a specific pattern template on the Pattern Template menu of the Schedule Pattern dialog box, patterns known to exist did not appear on the menu. When attempting to open a schedule pattern template, the attempt was unsuccessful.

FLC-52737/
WFD-2026
When viewing certain Hyperfinds in Scheduler, or down the list of employees in Scheduler to view certain employees in a certain Hyperfind, the following ambiguous error message appeared. Subsequently, the employee's schedule was not visible.

"Some Unknown Error Occurred. Error Details Not Available."

FLC-52679/
WFD-2019
When users ran a Dataview, the Scheduled Labor Transfers column did not populate with data even though there were employees that had scheduled Labor Category transfers in their timecard and schedule.

FLC-51950/
WFD-1905
When importing Locations to a Business Structure, an error appeared.

FLC-49477/ When using a non-default location filter in the Workload Planner, changing the time period caused
WFD-1474 the location filter to revert to the default, rather than retaining the selected location.

Timekeeper

FLC-54005/ The totals for some Dataviews were not updating (for example, the Holidays and Exceptions, and
WFD-2250 Hours by Date for Export Dataviews).

FLC-53793/ Once an employee was terminated, users were no longer able access that employee in the people
WFD-2214 information, or the that employee's timecard information.

FLC-53578/ A KPI-generated event that contained the 'DATE' attribute resulted in a null pointer exception.
WFD-2192

FLC-53195/ When users ran APIs for Actual Historical Corrections, the following error appeared:
WFD-2107
"WFM-COMMON-1234 Failed to retrieve some data from the providers."

FLC-52834/ Totalization repeatedly failed when resubmitting employees from **Administration > Application**
WFD-2042 **Setup > System Configuration > System Information > Backgroud Processor**.

FLC-53298/ When attempting to approve overtime on an employee's timecard, the punches disappeared.
WFD-2149

FLC-53239/ When users attempted to open the Employee Timecards summary page with an "All Home"
WFD-2124 Hyperfind that exceeded the Hyperfind threshold, the following error appeared:

"WFP-83618 The number of employees exceeds the threshold"

Also, when users narrowed down the number of employees in the Hyperfind, they could not open
timecards.

FLC-53203/ An employee listed in **Menu > Administration > Application Setup > System Configuration >**
WFD-2111 **System Information > Background Processors** failed to totalize, and refreshing the screen did
not force totalization.

FLC-53070/ The On Premise custom report and On Premise Dataview did not display all users who were
WFD-2091 clocked in through the system.

FLC-53036/ In an environment using a locale policy with a dd/MM/yyyy date format, group edits failed after
WFD-2083 adding a paycode to a Dataview.

FLC-52803/ When accessing a work rule from **Application Setup > Pay Policies > Holiday Credit Work**
WFD-2037 **Rules > Work Rules**, the following error appeared:

"Cannot refresh an object which is not persistent."

FLC-52853/ Some employees' time periods were showing incorrectly in the timecard as well as in the payroll
WFD-2055 extract. For example:

> • Some Bi-weekly employees were displaying with a Monthly pay period (for example, instead of showing a time frame of 7/29-8/11, they were showing 7/1-7/31).

> • Some Monthly employees were showing the a Bi-weekly timeframe instead of the a Monthly timeframe.

> Consequently, the extracted totals reflected the incorrect timespan for the employee.

FLC-52292/ After selecting an employee from People Information and then selecting **Go To > Timecard**, the
WFD-1944 following error appeared:

> "Error An Error was encountered during CT Call with error message: Message."

FLC-51946/ After entering a cascading paycode on an employee's timecard, the individual paycodes that made
WFD-2047 up the cascading paycode appeared in the Totals add-on instead of the cascading paycode .

FLC-51889/ When an employee was delegated responsibility from a Manager and tried to act on the manager's
WFD-1896 behalf, following error was generated even though the employee had the appropriate access rights:

> "Error Access right violation: editing or approving timecard is not allowed."

FLC-50857/ After entering time on flanking days that did not affect totals within the requested timeframe, rows
WFD-1759 disappeared from view.

9/8/18 (R2.5.0)

The issues below were resolved for the R2.5.0 update.

Attendance

FLC-52419/ When forwarding Attendance Documents, the following error appeared:
WFD-1964
"Error: Current User not found."

Common Business

FLC-53206/ The people-import integration from Workforce Dimensions Human Capital Management (HCM)
WFD-2114 did not assign employee job transfer sets. The cause was a changed header in a cross-reference table. The integration now assigns transfer sets correctly.

FLC-52675/ In the Workforce Dimensions HCM People Import integration, an error occurred when the Base
WFD-2017 Compensation Amount or Hours equaled zero. This issue has been resolved by calculating the correct value only for Hourly amounts or Yearly time periods.

FLC-52623/ WFD-2002	In the Workforce Dimensions HCM People Import integration, the Address displayed extra commas if any of the three AddressLines were empty. The Mailing Address did not display extra commas.

The data map has been corrected to remove extra commas from addresses.

FLC-52205/ WFD-2200	The application was not showing "Inactive/Terminated" employees on People Information screen, despite that these employees could be seen from the assigned Hyperfind and from the Dataview.

FLC-47218/ WFD-1902	In People Information, the Cascade Profile field always appeared, even if the Function Access Profile (FAP) for the Accruals Group was set to Disallowed.

Common Components

FLC-51049/ WFD-1788	The last column in all Dataviews could not be resized because the filter button covered the edge of the column heading.

FLC-47826/ WFD-1902	When transferring, Jobs, Type, and Location in SDM, the following error appeared: "The Payload is mandatory and cannot be missing or empty."

Information Access

FLC-50455/ WFD-1663	When the manager was set to not be allowed to view or edit wages in the Function Action Profile (FAP), wages were displayed when the Time Detail Report was run.

Integration Hub

FLC-53310/ WFD-2136	Workforce Dimensions HCM allows for two e-mail addresses on the employee record, one primary and one secondary. The secondary e-mail value was importing incorrectly into Timekeeper using the Workforce Dimensions People Import process, and also the primary e-mail address should have been the only one mapped through the integration.

FLC-52676/ WFD-2018	When an HCM Person Import is run for a large number of employees (for example, 3430), the following error was returned in the Integration Run Details:

"An unexpected error occurred while executing the integration. Please contact the system administrator."

FLC-52623/ WFD-2002	In the Workforce Dimensions HCM People Import integration, the Address displayed extra commas if any of the three AddressLines were empty. The Mailing Address did not display extra commas.

The data map has been corrected to remove extra commas from addresses.

FLC-51988/ WFD-1888	The extensions/multi_read and external_id/multi_read APIs returned only one record; that is, the APIs return the most recently edited employee record that meets the conditions in the request body and do not return multiple employees.

These APIs have not been changed. Valid search criteria are only fields that have unique values. Fields which can be assigned to multiple employees, such as email address, are not valid search criteria.

To return multiple records in a request, specify multiple values for any of the valid search fields that have unique values: personid, personnumber, jobassignmentid, username, useraccountid, or badgenumber.

Key Performance Indicators

FLC-53593/ *WFD-2191*
When an error for a domain data API occurred in the Real Time Event daemon then the retry count did not update, and an error message and kept on replaying the same event again and again.

FLC-53559/ *WFD-2194*
Batches were marked as completed even the increments were not completed.

Leave

FLC-52804/ *WFD-2038*
The subject line for a forwarded document attached to a Leave of Absence case was not formatted correctly with the employee name. It showed Lastname / Firstname with no comma.

FLC-52659/ *WFD-2005*
When a Leave Case had a Leave Case Code that was longer than 6 characters, when users attempted to edit the leave case in the Leave Editor a blank screen was returned. The maximum number of characters for a case code is now 29.

FLC-51953/ *WFD-1906*
In the Events pane of the Employee Leave Calendar view, the running Annual Leave total balance showed the same value (the ending balance) on each day. This issue was in contrast with the manager view, which showed the original balance on the first day and a decremented balance on each day that it was taken.

Platform

FLC-52462/ *WFD-1971*
Upon deploying the new R2 business processes, an error was encountered, preventing any deployment of process templates.

FLC-52382/ *WFD-1959*
Date values were always converted to mm/dd/yyyy format in the database, and were displayed in the details of notifications to delegate authority, regardless of the locale settings. To prevent confusion, the label for Start Date specifies the format as (mm/dd/yyyy).

FLC-52352/ *WFD-2009*
When batch service notification was enabled, unnecessary overhead was being generated by XML request broadcasts being sent to every server in the commons/xmlrequest table. This overhead could have a significant impact on the performance of the event manager because certain events also use the batch framework.

FLC-51197/ *WFD-22014*	If one of its support users was locked at the time that a source Reference tenant was cloned to a tenant, that user was incorrectly created with locked status in OpenAM on the target tenant.
FLC-49545/ *WFD-1486*	When they were run with Excel format output selected, the Employee Schedule Weekly and the Location Schedule Weekly reports listed no schedule data. When the same reports were run with PDF format output selected for the same user and timeframe, they contained the correct data.
FLC-48598/ *WFD-1370*	The default Notification Profiles ("E-mail Only," "Control Center Only," and "E-mail and Control Center") were configured as read-only, instead of being configured so that users can edit the output selection but not be able to delete the profiles.

Scheduler

FLC-53302/ *WFD-1947*	When creating or editing a workload planner in Setup, it was impossible to select or clear the check box labeled Use All Home Locations.
FLC-52796/ *WFD-2035*	When saving a schedule pattern containing shifts that overlap the day divide, a coding defect caused the following error to appear:
	"Error Some Unknown Error Occurred Error Details Not Available."
FLC-52302/ *WFD-1947*	When creating or editing a workload planner in Setup, it was impossible to select or clear the checkbox labeled Use All Home Locations.
FLC-52598/ *WFD-1990*	When users created on-call shifts from schedule tags, the list of work rules was too narrow to see the full name.
FLC-52074/ *WFD-1922*	Error details were not available under certain conditions when users selected All Home locations in the current schedule or when users displayed team definitions.
FLC-52015/ *WFD-1909*	When attempting to create or edit a Schedule Planner profile referencing a non-existent or expired location, the following ambiguous error message appeared:
	"! Error Some unknown error occurred. Error Details not available."

Timekeeper

FLC-53578/ *WFD-2092*	A NullPointerException was received from the ProjectedTotalReadServiceImpl service in a PRD environment, which was causing data inconsistency.
FLC-52681/ *WFD-2029*	A Dataview was failing due to the invalid roll up of columns.
FLC-52472/ *WFD-1974*	A new Dataview and Tile were not loading for a a user with Mexican Spanish as the Locale Policy, due to an issue with Accrual columns.
FLC-51746/ *WFD-1878*	Users with the function access control point "Manager-System Configuration - Setup - Attestation Setup" set to "Allowed" could not access the Attestation building blocks in Setup unless they had a

Timekeeper license.

FLC-51552/ Audit entity columns for Timekeeper failed to retrieve data without Leave and Attendance
WFD-2113 entitlements or FAPS.

Attendance audits and Leave audits previously depended on Attendance and Leave-based Function Access Profiles (FAPs). They now depend on Timecard Audits-based FAPs.

8/25/18 (R2.4.0)

The issues below were resolved for the R2.4.0 update.

Attendance

FLC-53063/ After selecting one employee from the Employee Timecards page and then clicking GoTo
WFD-2064 Attendance Details, all employees were returned instead of the one selected.

Common Components

FLC-53064/ An intermittent Error ("NGUI-00654 Could not retrieve data for Charts") was appearing on the
WFD-2061 Home Page Tile for a Dataview called TOTAL HOURS by Project.

FLC-52082/ Instead of displaying the data present in their Dataviews, tiles on the user's Home pages displayed
WFD-1923 the warnings:

"NGUI-00654 Could not retrieve data for charts."

"c.chartData is undefined."

FLC-51959/ Team Absences was removed from the Calendar Configuration setup because its development
WFD-1908 remains in progress. Team Absences will be removed from the database for existing configurations that had this layer selected.

FLC-50478/ When users attempted to initialize a clock using the current download options, the action failed
WFD-1667 with the following error:

"Error occurred on the customer's host system during communication".

Information Access

FLC-52086/ Data was not loading in some tiles and charts on the Home page.
WFD-1925

FLC-50662/ When selecting Tiles in Homepage Management, The Timecard had 2 check marks next to it.
WFD-1721 Upon attempting to either change it to one check mark or remove them all together, an error appeared upon selecting Save.

Key Performance Indicators

FLC-52648/ WFD-2025 In the event of failures of its upstream and downstream services, the KPI Framework's batch resiliency model was deficient in the following areas:

- Batch increment level retry

- Extended batch fail retry

- A Data Status API that could cover data seed failure

- Data synchronization for out of sync data

FLC-47755/ WFD-1290 The KPI Framework failed to test whether its upstream and downstream services were running before retrying transactions.

Leave

FLC-51617/ WFD-1858 The following Leave document tags were not pulling data into generated document:

- [last-name]

- [hire-date]

- [address-street]

- [address-city]

- [address-postal-code]

Platform

FLC-51811/ WFD-1855 All Home and Transferred-In" did not display in the Hyperfind drop-down list for Dataviews, timecards, or schedules.

FLC-51565/ WFD-1847 When attempting to open People Information from a Dataview for an employee who does not have a license assigned, the page appeared blank.

FLC-51467/ WFD-1840 After deleting a person from People Information, the person deletion did not appear in the Group Edit Results.

FLC-51071/ WFD-1767 With Internet Explorer 11 in "Protected Mode" (the default), users who navigated to the employee calendar from the Workforce Dimensions main menu (**Main Menu > My Information > My Calendar**), were presented with a completely blank browser window.

FLC-50378/ WFD-1946 When a person's Country field in a multi-read API request was blank, the API response did not return the person's address.

FLC-50309/ WFD-2010 When a user name with federation credentials was reassigned to another federated user, the logon failed.

FLC-49545/ The Employee Schedule Weekly and the Location Schedule Weekly reports did not contain
WFD-1486 schedule data when run in the Excel output.

FLC-49247/ When a user executing a report did not have access to one or more data columns in the report data
WFD-1689 object(s) used by the report, the ensuing error message did not identify the inaccessible data
columns. The error message, which has a maximum of 250 characters, now lists the columns that
could not be accessed. If the message exceeds 250 characters, all column names might not be
listed.

FLC-48507/ When using a timeframe of 7 days, Last Week, or Current Week, the Location Schedule - Weekly
WFD-1358 report in Excel failed.

Scheduler

FLC-52302/ Users were unable to select or deselect the "All Home Locations" box in Workload Setup.
WFD-1947

FLC-52250/ When users applied a sort to the date field on the schedule Audit tab, the items were not sorted in
WFD-1940 the proper order.

FLC-52015/ When attempting to create or edit a Schedule Planner profile, the following error appeared:
WFD-1909
"Error Some unknown error occurred. Error Details not available."

FLC-51945/ Users were unable to view submitted time-off requests even though the Generic Data Access
WFD-1903 Profiles (GDAPs) allowed access from basic scheduling. The removal of a licensing check has
corrected this issue.

FLC-51908/ The Schedule Generation engine cannot assign shifts for a location that does not have employees
WFD-1897 whose primary jobs are at this location. However, the engine would generate an unhelpful error
message.

To prevent this error, open the primary jobs of the employees in the schedule even if the location
has no workload for those jobs. The engine can schedule only employees who have a primary job
in the schedule. If several jobs are in the schedule, and transfers are allowed, the engine can
assign transfer shifts to those employees according to employees rules.

If the jobs in the schedule do not match any primary job of any employee, the transferred
employees are not scheduled.

The Schedule Generation engine no longer generates the error message.

FLC-51822/ The default Date Range populated into the Generate Schedule window was incorrect.
WFD-1821

FLC-51633/ Following the R2.1.0 update, the Workload Planner Profile was not listed on the Workload Planner
WFD-1863 Profile tab of the Schedule even though it was listed on the Workload Planner Profile drop-down
on the Edit Display Profile page.

FLC-51628/ Because the Holiday Hyperind was deleted, users were unable to select Time Off in the My Time
WFD-1860 Off tile, and the Employee Visibility Period page was blank and did not display any periods. To
resolve this problem, the REQSUBMISSIONCONTROL table has been updated to use the All
Home Hyperfind whenever the currently referenced Hyperfind no longer exists.

FLC-51557/ Intermittently, the Workload Planner menu option would appear as the last option in the Schedule
WFD-1832 list when it should be the first.

FLC-51470/ For some employees, their full labor category path did not appear in the timecard Totals add-on.
WFD-1842

FLC-51351/ The Metrics tab in Current Schedule was populated with zeroes instead of the correct data.
WFD-1828

FLC-51142/ In People Information, if an employee was assigned to more than one schedule group and one of
WFD-1801 the schedule groups had an end date, the inherited schedule pattern from the end-dated schedule
group still appeared in the schedule after the end date.

FLC-51074/ When attempting to view rule violations for employees with the Roadside Services schedule rule
WFD-1793 set, the rule violation tab became unusable and the following error appeared:

"Error some unknown error occurred. Error details not available."

FLC-50602/ When using SDM to create a zip file that included Scheduler setup, the zip file did not extract.
WFD-1714

Timekeeper

FLC-53209/ When Importing Punches ("POS Punch Import"), the following error appeared:
WFD-2115
"Error One or more labor category entries could not be found, or you do not have access rights."

FLC-52893/ Running a full population payroll export resulted in a callback error.
WFD-2063

FLC-52891/ After changing pay rule assignments for some employees, the payroll export process took an
WFD-2062 unacceptably long amount of time and introduced errors.

FLC-52617/ When attempting to calculate pay period week and pay period number, the response time was
WFD-2012 slow.

FLC-52616/ The response time for timecard sign-off was slow.
WFD-2013

FLC-52257/ Users experienced slowness when opening all Dataviews.
WFD-2008

FLC-52251/ When run as part of an application that sent thousands of API calls, the v1/timekeeping/timecard_
WFD-1941 metrics/multi_read periodically returned the following error:

"WTK-147500 Timekeeping timecard data service was accessed with a bad reference."

FLC-51958/ The Employee Leave available balance in Accruals add-on in timecard differed from the balance
WFD-1907 on the leave calendar by 1 minute. This caused failures for the customer's internal audit process.

FLC-51911/ When executing a Time Detail report, the report failed for some date ranges and generated the
WFD-1899 following error:

"Error occurred in run report processing. Please contact System Administrator. Would you like to
delete this report?"

FLC-51870/ On the Employee Role page in People Information, the Create and Edit buttons for the Employee
WFD-1894 Job Transfer Set were closer to the Attestation Profile field.

FLC-51823/ Transaction Audits erroneously appeared on the Main Menu below the Maintenance drop-down.
WFD-1869

FLC-51689/ When adding a punch for an employee who had been terminated and then rehired, the following
WFD-1873 error was generated even though the Employee Status Date was correct for the employee's rehire
date:

"Error Access right violation: the employee does not have an active status You are not allowed to
edit inactive or terminated employees."

FLC-51675/ There were duplicate erroneous punches showing in the timecard, causing issues also with the
WFD-1866 Punch Export interface exporting those duplicate punches. This issue occurred when a specific
date (for example, July 14th) was the first day listed in the timecard.

FLC-51608/ Although the Exceptions Report correctly listed exceptions grouped by type per employee, the
WFD-1856 exceptions were listed in an illogical order within each type instead of in chronological order based
on exception date.

FLC-51340/ The Function Access Profile (FAP) node "Display Scheduled Punches" in Workforce Central
WFD-1824 caused "Duplicate Punch" errors when attempting to write to timecards using the API.

FLC-51077/ After using the Accrual Dataview to reset an accrual balance, the reset amount was not accurate.
WFD-1795

FLC-49911/ When supervisors added a business structure job transfer for an employee, the hours were
WFD-1570 properly allocated to the new job. However, any primary labor category assignments did not appear on the timecard, or in Dataviews or reports.

Universal Device Manager

FLC-51904/ The View Timecard Online Smart View, which was introduced in Workforce Dimensions R2.0.0,
WFD-1898 was missing from tenants that were updated to R2.0.1.

8/11/18 (R2.3.0)

The issues below were resolved for the R2.3.0 update.

Attendance

FLC-50792/ The Attendance Details Dataview displayed incorrect totals because of a decimal fomatting issue.
WFD-1742 The decimal place values were not listed for the Attendance Point Balance field on the employee's Attendance Details policy screen.

FLC-50352/ Calendar Profiles for the Leave of Absence and Attendance calendar pages did not load.
WFD-1649

Common Components

FLC-52123/ Following the v2.2.0 update, an unknown character appeared in place of the "+" sign under
WFD-1930 Business Structure Setup.

FLC-51038/ In People Information, when attempting to assign a primary job to an employee, users could not
WFD-1783 view the jobs for some locations on the business structure.

FLC-49078/ When users selected the Help button, the Help page was not loading when employees had a non-
WFD-1390 US Locale Policy.

FLC-44376/ Silver data for Company, Site, and Department was missing in some deployments.
WFD-831

Integration Hub

FLC-51362/ The **Maintenance > Integrations** page did not show a summary of integration runs if any
WFD-1829 integration had an error. Now a single error does not prevent the summary display of integration runs.

Leave

FLC-50805/
WFD-1747
When changing the case status of a Leave Case from Closed to Open, the following error appeared:

"Error This action cannot be applied to closed leave cases."

Scheduler

FLC-51676/
WFD-1853
When users selected Generate Schedule, Schedule Generation Strategies were not available and could not be selected. Strategies are now available.

FLC-51591/
WFD-1854
The Schedule Generator could not run when no comment was selected in the excluded comments list in a coverage counting profile. Now the Schedule Generator can generate schedules as expected.

FLC-51491/
WFD-1844
Users were unable to create shift swap requests.

FLC-51427/
WFD-1836
When attempting to access Schedules from the Main Menu (or from GoTo), the schedule did not load and the following error appeared:

"Error Failed to load the schedule configuration: WorkRule not found. Reference:301."

FLC-51343/
WFD-1822
The Workload Planner grid was displaced when restoring the browser window after having been maximized. The issue affected Chrome and Firefox. Users needed to resize the browser window to correct the grid.

FLC-51276/
WFD-1812
When an employee's primary labor category assignment was changed (without changing the effective date of the assignment) in People Information, transfer arrows appeared in the schedule even though a transfer was not scheduled.

FLC-51138/
WFD-1800
When adding or editing Location Profiles, holidays were available even if none had been created or imported for the current year. Selecting any of these holidays resulted in subsequent errors when using the Schedule Planner.

FLC-51081/
WFD-1794
Managers could not approve requests unless Request Submission was allowed in their Function Access Profile. Managers can now approve requests regardless of this setting.

FLC-51076/
WFD-1780
When modifying a Schedule Pattern by defining an end date for the old pattern and a start date for the new pattern, an incorrect error message appeared, flagging a date overlap between the two patterns.

FLC-50862/
WFD-1749
The Schedule Generator ignored employee availability and assigned shifts to employees who were set to Unavailable, even though the Schedule Generation Strategy was configured to NOT allow shifts to be assigned to employees who were Unavailable.

FLC-50861/   When navigating to the Schedule Planner with the GoTo button, the Schedule Planner name was
WFD-1751   displayed in the Main Menu instead in of the Schedule Planner label. In addition, the label was not
highlighted in blue as expected.

FLC-50518/   After saving work in the Schedule Planner, the server restarted with some errors occurring, and
WFD-1695   the changes were lost. Instead of the errors, a message is now displayed, asking users to re-login.

FLC-50497/   The Schedule Generator was not scheduling shifts for employees who had a primary job without
WFD-1679   workload even though these employees were available. The Schedule Generator now considers
these employees and can assign shifts to them.

FLC-50470/   When the user clicked on Add Workload Pattern in the Workload Planner, he Workload Pattern
WFD-1662   window did not appear. In addition, a JavaScript error could be observed when reviewing the
browser's console.

FLC-50202/   When opening a Dataview of the type Swap, an information message appeared with the following
WFD-1559   incorrect message:

"Data within [Various column header labels] cannot be retrieved. Contact your system
administrator."

FLC-50122/   On some pages, an ampersand character (&) incorrectly appeared preceding an entity name for
WFD-1823   samples provided with the software. The sample entities were a Schedule Planner Profile and a
Calendar Profile.

FLC-49477/   When using a non-default location filter in the Workload Planner, changing the time period caused
WFD-1474   the location filter to revert to the default filter.

FLC-48448/   The Rule Violations add-on was slow to reload (for example, 15 seconds for a simple schedule).
WFD-1565

FLC-39615/   A synchronization problem caused a delay between changes in the schedule, and that change
WFD-1097   was reflected in the add-on tabs.

Timekeeper

FLC-51677/   Punches are failing to reach the timecard from the Universal Device Manager (UDM). The
WFD-1868   punches showed as successfully uploading from the clock but did not show in timecard. There
were multiple failures indicated in the batch job list

FLC-51291/   When hours were attributed to a holiday in the timecard, the holiday hours displayed correctly in
WFD-1820   the timecard but not in the Totals add-on. When a punch was added, the hours temporarily
displayed in the Totals add-on, but were missing when the punch removed.

FLC-51027/   When trying to approve their timecards, the system returned the following error some employees:
WFD-1782   "An Error was encounter during CT Call with error message: Message."

FLC-50912/ An API request to import a set of punches failed with the following error message:

WFD-1775 "API-10001 Some Internal Server Error Occurred. Please contact System Administrator."

In this case, all punches in a batch import failed if any punches failed. The object being used to write data to the database was not working correctly.

FLC-50889/ The columns in the Accrual Detail report were too narrow to display the data.

WFD-1770

FLC-50860/ After changing a paycode and saving a timecard, the paycode tooltip displayed the original

WFD-1752 paycode name instead of the new paycode name.

FLC-50743/ When time was attributed to a holiday, the correct time displayed in the Totals add-on, but did not

WFD-1739 display in the timecard.

FLC-49164/ After a Dataview was created with columns for Employee Id, Accrual Data Source, Edited By, and

WFD-1665 Edited Date and seeding data in these columns, an API call to return the values in the Dataview returned no values for the Edited By (TK_ACCRUAL_TRANSACTION_EDITED_BY) and Accrual Data Source (TK_ACCRUAL_TRANSACTION_DATA_SOURCE) columns.

FLC-46345/ When exporting data from Workforce Central v8.0 to Workforce Dimensions, if an employee on

WFD-1978 the Workforce Central v8.0 server had Pay From Schedule punches in the Timecard and no Employee license, the employee was exported with no Pay From Schedule punches visible in the timecard. This occurred even though the "Display Scheduled Punches" FAP setting was set to "Allowed". The punches only appeared when the "Employee" role was selected in Edit Licenses in the People Editor, even thought this license setting should not be necessary.

Timekeeper/Dataviews

FLC-50870/ The data was rendering inconsistently between different location or Hyperfind queries in the

WFD-1764 Accrual Reporting Period Dataview.

7/28/18 (R2.2.0)

The issues below were resolved for the R2.2.0 update.

Attendance

FLC-49690/ The Manage Attendance Tile always displayed an error.

WFD-1527

Common Business

FLC-50697/ When the API used to request the creation of a new employee and the Seniority Date
WFD-1727 ("seniorityRankDate") field was not included in the request, the current date was used as the
Seniority Date for the employee.

FLC-49815/ In People Information, managers were not able to view the Employee Group or Manager Job
WFD-1549 Transfer Set.

Common Components

FLC-50646/ Business Structure Locations were not sorting consistently in some areas of the application.
WFD-1716

Information Access

FLC-49701/ After exporting a Dataview to .csv format, the original date range was incorrect.
WFD-1690

FLC-47046/ When in-punches were added for an employee, the totals value was correct in the Totals add-on,
WFD-1130 but incorrect when users accessed Dataviews or ran the getData API.

FLC-40812/ Some Home page charts were returning the following error, despite the data being available:
WFD-169
"There is a problem executing your request."

The error appeared to originate from the Overtime Summary KPI Org-Based Dataview, which
was returning the following error:

"Number of locations in request exceeds allowed limit (300)."

Increasing the limit to 50K resolved this problem.

Integration Hub

FLC-49413/ When users ran the Universal People Import integration, every record generated errors with the
WFD-1459 following error:

"Permission denied on requested object."

However, if the same user resubmitted from the Transaction Assistant, the import succeeded.

The cause was in the Generic Data Access Profile (GDAP) access to the system account user,
and the Execute Integration with System Account option resolved this issue.

Leave

FLC-50867/
WFD-1762
The Leave of Absence Eligibility check used the Employment Status Effective Date instead of Hire Date.

FLC-50713/
WFD-1730
When an Employee's Leave Request reason name was too long, it cut off the date on the same line.

FLC-50668/
WFD-1724
When de-selecting a Default Leave Notification, the following message appeared and the notification remained selected:

"Note: Changes made to default notifications will be reflected only in newly generated default notifications."

Platform

FLC-50701/
WFD-1728
When users clicked New in the Timekeeping Alert Profile page (**Administration > Application Setup > Control Center Setup > Timekeeping Alert Profile**), the Workflow Notifications in the Notification drop-down box did not sort alphabetically by name. This made it difficult to find a given notification if dozens were listed.

FLC-50648/
WFD-1678
When a user entered a Start Date or End Date in the Manager Delegation page (**Control Center > My Actions > Business Processes > Manager Delegation**), the dates appeared in MM/dd format, instead of in the . They should have appeared in dd/MM format as configured Locale Policy assigned to the user (and also assigned as the default for the tenant).

FLC-50036/
WFD-1597
Synchronization across methods performing multiple reads from the Data Dictionary resulted in sub-optimal performance of those reads.

FLC-49944/
WFD-1575
Australian users using a locale policy with a date format of DD-MM-YYYY were seeing an incorrect format on the Exception report for the exception date (YYYY-MM-DD).

FLC-49125/
WFD-1697
The default values of two parameters, autovacuum_freeze_max_age and autovacuum_multixact_ freeze_max_age, which are used for automatic maintenance operations, were too low for busy systems, where maintenance operations could not complete in the specified time.

FLC-49083/
WFD-1414
When a user attempted to run the Audit Report, the report returned the message:

"Error WFP-114276 The report parameter does not exist in the requested report: Audit Report."

FLC-41236/
WFD-253
While working on a classic Setup page, the session timed out.

Scheduler

FLC-50859/
WFD-1753
In My Schedule and Events, the same shifts were listed twice.

FLC-50729/ When a paycode was added to a schedule pattern, the following invalid error message appeared:
WFD-1736 "Some unknown error occured. Error details not available."

FLC-50654/ When a staffing matrix was defined with a gap between staffing values, no warning message was
WFD-1708 generated when users clicked Save & Return.

FLC-50490/ In certain conditions, the following invalid error message appeared in the pink message bar at the
WFD-1674 top of the Schedule Planner:

"Error: Request does not contain data element key array."

FLC-50470/ When users clicked the Add Workload Pattern button, the application did not respond.
WFD-1662

FLC-49905/ After editing an Access Profile with all permissions granted (Super Access), an "Internal Server
WFD-1567 Error" message appeared.

FLC-47638/ When users created a saved location in the Schedule Planner, the saved location was not
WFD-1234 accessible in the current schedule.

Timekeeper

FLC-51068/ When entering an API call to retrieve a list of adjustment rules, the system returned one of the
WFD-1791 following errors:

"500 Internal Server Error"."

"WTK-82500 - Unknown error occurred. Please Contact your administrator."

FLC-50489/ When a managers attempted to sign off an employee timecard, a "Previous sign off has not yet
WFD-1673 completed" error appeared even though there was no sign-off listed on the audit trail (only
approvals).

FLC-50486/ The Time Detail report listed punch transactions in reverse chronological order.
WFD-1671
The report now shows transactions in chronological order by effective date.

FLC-50481/ When a manager's Function Access Profile (FAP) was set to enable geolocation and the manager
WFD-1666 punched in for an employee, the punch was rejected with the following error:

"Error Punch Rejected - No Location Data."

Manager actions on employee timecards no longer use the geolocation.

FLC-50480/ When entering multiple transfers in a timecard within the same day, the order of the punches
WFD-1668 associated with the transfers was incorrect (not sorted by time in ascending order).

FLC-50137/ Users could not update Labor Category Profiles using the MDUI API.
WFD-1757

FLC-49848/ WFD-1556	When opening a timecard for some employees who had previously been imported into the system, the following error appeared:

"Error: An Error was encountered during CT Call with error message: Message"

The Boomi import process that generated the invalid employee data and caused the CT call error was related to an incorrect full-time equivalent (FTE) assignment.

To resolve this issue for new employee imports, mapping now uses the correct section of the API for the FTE assignment. However, for employees already imported, the only way to correct the FTE is to delete them from the system and then import again using correct Boomi process.

FLC-49755/ WFD-1530	When no paycode for denied overtime was selected, users were unable to approve a partial amount of overtime.

Now, denied overtime is included with pending overtime in the Totals add-on.

FLC-47951/ WFD-1293	A generic flanking day validation warning appeared when users changed a timecard on the first day or the last day of the timeframe, and the total changes applied to the date were outside of the timecard loading period.

The warning has now been changed include the impacted date (which is always the flanking day) and instructions on how to proceed.

FLC-47351/ WFD-1685	When a paycode could not load, the following error appeared:

"Error: PayCode Not Found: Paycode not found for reference Id: xxx"

This should not have been classified as an error. However, because the information may be useful for debugging purposes, the message has been changed to DEBUG level and the normal production log no longer contains this error.

7/14/18 (R2.1.0)

The issues below were resolved for the R2.1.0 update.

Cloud Operations Support System

FLC-51579/ WFD-1850	A white screen appeared after login for many users.

Common Business

FLC-51288/ WFD-1819	When running an HCM People Import integration for all employees changed in the last one or two days, an error was returned.

FLC-50839/ An employee whose time zone was set to Central in HCM was imported as having the Eastern
WFD-1754 time zone in Workforce Dimensions.

FLC-50505/ When running a people import, the following error appeared:
WFD-1755
"The Value for the property is not valid-Name: payRuleName, Value:Empty"

This issue occurred due to an "empty" pay rule in the database. This "empty" dependency has
been removed.

Common Components

FLC-49440/ When creating a Business Structure Type, the Location Category drop-down list appeared but the
WFD-1437 label was missing.

FLC-49343/ When users opened an employee timecard, the menu items on the left appeared blank and the
WFD-1447 screen froze.

FLC-48296/ Users were not able to save Organizational Sets when one of the selected Locations had an
WFD-1338 effective date in the future.

Information Access

FLC-49279/ After saving a Dataview, column entity names changed to what appeared to be legacy text strings
WFD-1440 that were no longer used. For example, Average Worked Hours changed to TKFTPTDATA_ALL,
Employee Details changed to PEOPLE, and Projected Pay Code Totals changed to TKGENIE_
PAYCODE_PROJECT.

FLC-49178/ The language selection at login was ignored when adding columns to a new or existing Dataview.
WFD-1426 When selecting columns in Dataview Management the available columns were shown in German
even when English was selected at login.

FLC-49155/ The following error intermittently appeared even though the returned results were allowed to
WFD-1422 exceed the limit:

"Number of employees in request exceeds the allowed limit (500) in Dataviews."

FLC-48669/ After creating a Business Structure Dataview and choosing JOB for the Location Type, the types
WFD-1383 named Department and Area were not automatically added to the Dataview columns.

Integration Hub

FLC-50897/ When running an accrual export integration pack, the following error appeared:
WFD-1772
"(400) - Error message received from Http Server, Code 400: No message available; Caused by:
Error message received from Http Server, Code 400: No message available."

FLC-50267/
WFD-1637
An iPack was utilizing a paycodes CRT with the column of ExcludePaycode(T/F). The evaluation of this column was in the iPack (it did exist in the TimeByPaycode-v1), and this was causing non-payroll pay codes to be exported in the output file.

FLC-49843/
WFD-1555
The Universal Payroll Export integration exported values for the previous pay periods of the person who ran the integration rather than the employees in the export.

Now, this integration passes the PayPeriodSpan property only if a date range is selected for the time frame. For a symbolic pay period such as Previous Pay Period, the employees' pay periods are not replaced with the pay period of the person who runs the integration.

FLC-49709/
WFD-1756
When users ran a People Import Integration through Transaction Assistant, the following error did not appear when it should appear:

"WFP-00010 Problem processing submitted XML API Response. Errorcode: WCO-101232, The value for the property is not valid - Name: birthDate, Value: 1983-14-16."

FLC-49526/
WFD-1479
When a Universal People Import integration wrote more than 1 MB of data to the Transaction Assistant, the import failed and the following error appeared:

"Error writing request body to the server."

Person records are large compared to other kinds of records, so batches are likely to exceed the 1 MB limit. The solution that prevents the error was an increase of batch size to 70 MB for the Universal People Import integration.

FLC-47548/
WFD-1226
When users ran a People Import integration, the Person API required a password even if users had the Federated authentication type configured in People Information. This requirement has been removed, and people who have the Federated authentication type can run the integration without having to log in an extra time.

FLC-45855/
WFD-1596
The HCM People Import took up to 50 seconds to import a person record. The import time has been shortened to about 1/3 of a second by removal of overhead processing by the createSSOUsers method in the multi_upsert api.

FLC-43334/
WFD-539
A specific Payroll Export integration did not export the worked hours to identify whether employees worked their primary or transfer jobs.

This integration now uses a _OrgNodeTypeForTransfer process property (default value of Department) to map the business structure and export the hours correctly according to the worked job/account.

Leave

FLC-46778/
WFD-1063
Leave-related reports were failing, and the logs listed the following errors:

WFP-114011 :: Error occurred in run report processing. Please contact System Administrator.

JREMException: There is an error in processing your request. Code: 17071. See detail information. Cannot execute query because: the query contains an invalid expression which references an invalid dataset column.

Platform

FLC-49594/
WFD-1507

When deploying a custom report using the "Manage Read-Only" upload screen using Firefox, an error appeared stating, "Invalid File Type." In addition, "No Data to Display" was listed in the reports.

FLC-49452/
WFD-1465

When a Hyperfind was more than the configured limit, the wrong error message was issued.

FLC-48943/
WFD-1403

After an update to Workforce Dimensions, users had to first clear the browser cache to restore system functionality.

FLC-48598/
WFD-1370

Profiles in **Application Setup > System Configuration > Notification Profiles** have been updated as follows:

• The Email and Control Center will display in the selected box for "Email and Control Center".

• The Email will display in the selected box for "Email Only".

FLC-48573/
WFD-1432

The All Home and Scheduled Job Transfer Hyperfind for pay period timeframes in Dataviews and Reports generated an error.

FLC-47722/
WFD-1705

Users were unable to assign a new Primary Job to an employee due to a blank entry in the "recententry" table.

FLC-47560/
WFD-1229

Batch processing jobs were stalled in a "waiting" state. The retry count had exceeded the maximum number of attempts and the jobs were not resuming in the next batch runs.

FLC-41755/
WFD-1593

Employees using a specific integration solution make API calls to interface with Workforce Dimensions. These users were unable to get their SSO identity provider (IdP) configured to provide oAuth2.0 access token to Workforce Dimensions to authorize the API calls.

FLC-13742/
WFD-1079

The Workforce Dimensions session timed out even though the user was actively working in Setup Data Management (SDM) or Universal Device Manager (UDM) in another window. Although the "Session timed out" message was displayed in the Workforce Dimensions session window, clicking Yes to remain signed in redirects the user to the Login page.

Scheduler

FLC-50312/
WFD-1631

The Generate Schedules option was grayed-out (disabled) in the Schedule when selecting different Hyperfinds (for example, All Home Locations or All Active Employees).

FLC-50174/ When users navigated to **Schedule > Current Schedule** and selected a schedule pattern and the
WFD-1625 Pattern Templates drop-down, no templates were listed for selection. The search box appeared
but did not work.

FLC-50160/ When users selected Open Shifts to delete them in the Schedule Planner, the shifts were deleted
WFD-1624 but errors appeared.

FLC-50016/ Schedule Planner add-on Indicator values were incorrect, including negative values.
WFD-1581

FLC-49931/ The GoTo link from an employee's Time-Off Request (TOR) was navigating to an incorrect date in
WFD-1691 the calendar.

FLC-49851/ When an employee initiated a Swap request from My Calendar, selected a sub-type and selected
WFD-1603 the shift to swap, the list of Requested shifts was incorrectly filtered by Rules when the employee
navigated to the next slider.

FLC-49822/ The Schedule Generator was failing and the following error appeared:
WFD-1552
"Error Generator failed. A software error occurred. Check the configuration of the data."

FLC-49744/ When assigning a symbolic value of "Hours" in a request sub-type and then submitting a request
WFD-1537 with the My Time Off tile, the application hung and did not successfully submit the request.

FLC-49616/ All Schedule Generator Strategies were visible, instead of only the strategies relevant to the
WFD-1524 employee's business structure and configured in **Setup > Scheduler Setup > Schedule
Generator Strategies**.

FLC-49598/ When editing or creating a display profile, the profile could not be updated and the following error
WFD-1520 appeared:

"Error Operation not permitted. Licensing violation."

FLC-49481/ When changing the primary job of an employee in People Information, the list of available jobs did
WFD-1477 not appear or took a long time to load.

FLC-49477/ When using a non-default location filter in the Workload Planner, changing the time period caused
WFD-1474 the location filter to revert back to the default.

FLC-49207/ When accessing the Workload Planner, the following error appeared:
WFD-1428
"Error Some Unknown Error Occurs. Error Details not available."

FLC-49084/ When an open shift was assigned to an employee, the primary job of the shift would change to the
WFD-1712 assigned employee's primary job.

FLC-48388/ WFD-1580	When an employee initiated a swap request and the recipient clicked Add Comment and Apply without adding a comment, a "You added a Comment" notification appeared when the Apply button should have been grayed-out (disabled) until a comment was added.
FLC-47326/ WFD-1247	When defining a numerical column for a Dataview, the user must provide a value for the Calculate option. This option is used to determine how the value will be totaled per employee. The Schedule Planner was not using this setting, resulting in incorrect values displaying in the columns within the Schedule Planner.
FLC-47213/ WFD-1150	When reviewing Time-Off requests in the Control Panel, the following issues occurred: • Managers sometimes encountered errors instead of the request details. • Certain requests were sometimes missing. After logging off and on again, these two issues could sometimes still be seen in a different browser (for example, Chrome, Firefox, or Internet Explorer) or a different mode (for example, Incognito or normal).
FLC-45985/ WFD-956	When importing an Employee Group assignment to the People Record, the Schedule Group was configured with inheritance but the pattern was not being assigned to the employees.
FLC-45314/ WFD-1564	When trying to save a newly created group shift, an error appeared. This error prevented the save operation from taking place the first time. However, when users clicked Save a second time, the shifts were saved successfully.
FLC-39615/ WFD-1097	The event to mark cells as out-of-date (stale) was sometimes slower than the refresh of the Indicator add-on. This meant that in-memory processing for these cells did not occur until the next refresh.

Timekeeper

FLC-51481/ WFD-1839	R2 Tenants were missing Activity Workflows and Attestation API functionality.
FLC-51419/ WFD-1835	The totals in the timecard did not match the totals in the Payroll Export, leading to Payroll not being accurate. They were out of sync.
FLC-50596/ WFD-1711	Hours and wages for some employees were incorrect in the API output, despite being correct in the timecard.
FLC-50554/ WFD-1701	An API call to retrieve a list of adjustment rules returned the following error: "500 Internal Server Error" / "WTK-82500 - Unknown error occurred. Please Contact your administrator"

FLC-49817/ WFD-1550	An error response was generated when updating an overtime rule via the API.

FLC-49817/
WFD-1550

An error response was generated when updating an overtime rule via the API.

The following GET request was issued against a server using any user:

GET /api/legacy_api/v1/WSAOvertimeRule/RetrieveAllForUpdate HTTP/1.1),

And the response generated the following error:

Error in completing the request. Please check the request.

FLC-49798/
WFD-1592

After changing timecards that had been signed off and had scheduled time in the signed-off period, one or more timecards were excluded from totalization and the following error appeared:

ERROR: duplicate key value violates unique constraint \"schedule_hours_and_cost_pkey"

FLC-49787/
WFD-1543

Hidden accrual policies in the accrual profile could not be reset via the API. The following error appeared in the API response:

No accrual profile assigned, or the accrual code is not part of the profile.

FLC-49786/
WFD-1545

After editing a timecard and adding negative hours to a paycode, the Timecard Amount, Daily and Period columns, and the Amount column in the Totals add-on displayed an extra leading zero.

FLC-49749/
WFD-1538

After the user selected **Main Menu > Time > Employee Timecards**, selected an employee, then returned to the Main Menu, the browser locked.

FLC-49601/
WFD-1523

Some employee timecards generated incorrect punch times and unnecessary exceptions.

FLC-49543/
WFD-1485

After editing a timecard with unscheduled time that did not result in overtime, paycodes for overtime appeared in the Totals add-on.

FLC-49517/
WFD-1478

The Timecard landing page did not open on a mobile device.

FLC-49478/
WFD-1475

After saving changes on the Timecard Setting page (**Main Menu > Administration > Application Setup > Display Preferences > Timecard Settings**) and checking Yes in the "Include xxxx" box, the following message erroneously appeared:

Error Chosen columns to display do not match chosen columns in order.

FLC-49331/
WFD-1442

The word 'labor' was spelled incorrectly in the Report Data Object key (TDLabourCatSummaryDO) and description (Time Detail Labour Category Data Object).

FLC-48614/
WFD-1375

After opening a timecard for the Previous Pay Period, users observed a number of issues:

• The Save icon was enabled, even though users had made no edits to the timecard.

• When users exited the timecard without making changes, a message appeared stating that any changes they made would be lost. Another message, "Timecard was currently processing the new historical corrections" also appeared later.

• When users saved the timecard, the Historical Corrections tab listed historical corrections even though no pay policy configuration, no person record wages, and no edits to signed-off timecards were performed.

FLC-48524/ WFD-1360
The Accrual Detail Report failed when it was run for a period of multiple days or run for an entire Pay Period.

FLC-48408/ WFD-1494
After selecting the Rules Analysis Tool from the action bar, the panel was not populated with data and, after a minute, closed.

FLC-48400/ WFD-1347
After pressing the Tab key in the timecard's paycode cell, the cursor to jumped to a different row instead of to the next column.

FLC-48387/ WFD-1635
When users entered an in-punch with a transfer on hourly timecards, the punch functioned as both an in- and an out-punch.

FLC-48272/ WFD-1799
Users were unable to export/transfer multiple setup items for Attestation through Setup Data Manager (SDM).

FLC-48270/ WFD-1332
Button labels on employee timecards intermittently displayed "html5.timecard.action" instead of the actual label.

FLC-47888/ WFD-1273
After selecting the Include Transfer check box in an existing Timecard Setting (**Main Menu > Administration > Application Setup > Display Preferences > Timecard Settings**) and clicking Re-Order Selection, the transfer option did not appear in the Assigned Columns glance.

FLC-47838/ WFD-1271
In the Timecard add-on Accruals, the Accruals balances were not reflecting the maximum amount of hours, and Paid Time Off (PTO) time was not accruing.

Timekeeper/Dataviews

FLC-49101/ WFD-1418
The Revision User column in a Dataview (LT - Audit Test) was returning the employeeID (number) when it should be returning the employee name (string). It showed correctly for previous entries in the Dataview but any new entries were incorrect.

FLC-50081/ WFD-1599
The Accrual EDITED BY field did not list who made manual adjustments (resets/updates) to accrual balances. After adding the column to a Dataview or custom report, no data appeared in the column when the Dataview/Report was run.

FLC-50021/ WFD-1587
The Reconcile Timecard Weekly Dataview was receiving the following error:

Information Data within Totals Up to Date cannot be retrieved. Contact your system administrator.

FLC-49269/ The Totals Up to Date Indicator column in the Approval Summary Dataview was always empty,
WFD-1436   even when the associated employee's totals were up to date and a check mark should have
           displayed.

FLC-49104/ Dataviews were being generated with one or more blank rows.
WFD-1419

FLC-48216/ The Timecard Audit Dataview was returning blank rows or blank fields, and the following error
WFD-1328   appeared:

           "Information Data within Entity Type, Event Date, Revision Date and 2 more columns cannot be
           retrieved. Contact your administrator."

FLC-49403/ When running API requests with a named account, the following error message appeared:
WFD-1455   "Failed to retrieve some data from the providers."

7/14/18 (R2.0.1)

The issue below was resolved for the R2.0.1 update.

Platform

FLC-48040/ A locale policy was not applied to the report period's "TimeFrame_name" when a date range was
WFD-1717   selected.